



ACCESS STATEMENT FOR THE COMMERCIAL, ST JUST

Introduction

Situated in the centre of St Just, the Commercial is the perfect place to stay whether you are visiting for business or leisure. Our central location provides easy access to all the shops and galleries in the town.

We offer 11 en-suite bedrooms, 7 of which are on the first floor with the remaining 4 on the second floor. For breakfast, lunch and evening meals, where possible, we use locally sourced ingredients and cater for varying dietary requirements.

We look forward to welcoming you to the Commercial. If you have any queries or require any assistance please phone 01736 788455 or email enquiries@commercial-hotel.co.uk.

Pre-arrival

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, which is TR19 7HE to get directions.
- The nearest railway station is Penzance, which is 7 miles away. Taxis are available by the station.
- The nearest bus stop is 100m from the inn. It has a shelter and seating. All buses accommodate one wheelchair. The No.10a/10 bus runs to/from the bus station and the railway station every 60 minutes Monday-Saturday and with a reduced service on Sundays.

- The pavement on the street leading to the inn is paved and wide enough to accommodate a wheelchair.
- This access statement is available in larger print on request.

Car parking and Arrival

- There are 3 parking spaces to the rear of the inn approximately 30m from the front door.
- On street parking is available in the main square with 30 minutes waiting during the day but no limit between 5pm and 9am the following day.
- There is also a free, well lit car park covered by CCTV 100m from the main door.
- The front door is 840mm/33ins wide.
- Assistance can be given with luggage.

Welcome Area

- Guests are welcomed in the Lounge dining/reception area, which is reached by one small step from the front door (a portable ramp is available), where they are asked to register.
- Seating is available with upright chairs or two small sofas with arms.
- The flooring is teak parquet tiles with no loose rugs.
- A magnifying glass, pen and pad of paper are available on request.
- Guests are shown the Lounge dining room, conservatory dining/lounge, the public bar and their bedroom. Directions are given to the patio, garden and smoking areas to be found at the rear of the inn.

Bedrooms

- There are 7 bedrooms on the first floor which is reached by 15 stairs with a banister rail running alongside and there are 4 bedrooms on the second floor which are also reached by 15 stairs with a banister rail alongside.
- Furniture can be removed or re-arranged in most rooms to accommodate guests needs please ask at reception.
- Rooms are brightly and evenly lit. There are also bedside lamps in each room.
- All or our bedrooms offer the following: Lighting as above, good colour contrast between the floor, walls and doors, short pile carpet, flat screen digital television with DVD players, remote controls, subtitles and audio description facilities, and radio alarm clocks.

Bathrooms and en-suite facilities

- All bathrooms and en-suites are well lit with a fluorescent light over the mirror.
- One en-suite shower room has non-slip laminate flooring whilst the other 10 bathrooms and en-suites have non-slip specialist linoleum flooring.
- All bathrooms have good colour contrast between walls and flooring.

Public Areas – Halls, Stairs, Landings, Corridors

- All public areas, halls, stairs, landings, are well lit using a combination of ceiling and wall lights. First and second floor landing and corridor lights are activated by motion sensors.

- There is short pile carpet on the stairs and landings. The entrance hallway is teak parquet flooring.
- There is a continuous flight of 15 steps to the first floor with a banister to one side and there are another 15 rather steeper steps to the second floor rooms with a banister to one side. We do not recommend the second floor rooms to anyone with mobility issues.

Public Areas – Bar

- The bar is situated on the ground floor with step free /level entry from the front door and stairs.
- The door opening to the bar is 890mm/39ins wide.
- The room has a mixture of high bar stools, dining chairs and soft window seats and dining tables. Lighting is natural daylight with wall lighting throughout the room.
- The flooring is short pile carpet.
- 42” widescreen television with remote control and subtitle facility.
- There is a wood burning stove in one of the fireplaces.

Public Areas - Conservatory dining room and lounge

- The conservatory dining room is situated on the ground floor and is two steps down from the hallway entrance and stairs. A portable ramp is available for these steps.
- The double door to the conservatory is 1400mm/55ins wide when open to its full double width.

- The room has two sofas with arms and a coffee table as well as dining tables and chairs.
- There is level entry to the toilets in this room but one small step down over the threshold to the patio and garden area.
- Lighting is natural daylight and light levels are controlled by dimmer switches with overhead and ceiling lighting used throughout the room.
- The flooring is short pile carpet with a central wooden floor.
- Breakfast is usually served in the conservatory but you can help yourself to cereals, fruit juice, yoghurts and fresh fruit salad.
- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Crockery is colour contrasted with the table where possible.

Public Areas – The Lounge Dining room and reception

- The Lounge dining area and reception is situated on the ground floor with step free/level entry from the hallway and stairs.
- The door opening to the Lounge dining room 840mm/33ins wide.
- The room has a mixture of seating with upright sofas with low coffee table, soft dining chairs and soft stools and bench seating with dining tables.
- The lighting is natural daylight with wall and ceiling lighting controlled by dimmer switches. There is also a lamp on the reception desk.
- The flooring is teak parquet.

Public Toilets

- The Ladies and Gents toilets leading from the main bar are accessed by a narrow passage, the threshold of which measures 590mm/23ins.
- The Ladies and Gents toilets leading from the Conservatory are accessed by a passage 970mm/38ins wide.

Garden

- There is a paved patio area which can be accessed from the conservatory by one step or from the rear of the inn up a slight incline. Garden benches and tables are available on the patio and in the covered smoking area.
- The lawn area is accessed by 2 steps down from the patio. Garden benches and seats are available here.

Additional Information

- We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation.
- A water bowl is available just outside the front door and on the patio for assistance dogs and can be supplied for bedrooms where necessary.
- We have tried to ensure that each doorframe contrasts in colour with the surrounding wall.
- The nearest General Hospital with an A&E is in Penzance 7 miles away and the nearest Doctor's Surgery is 150m away (Tel.no.01736 788306).
- Free WiFi internet access is available throughout the inn.

- We can offer a list of nearby attractions and suggested places to visit with details of their Access statements for information, where available.

Future Plans

- We are constantly reviewing our website to make it more accessible and your comments are welcome to assist us with this project.
- We endeavour to improve our accessibility wherever possible.

Contact information

Address: The Commercial, 13 Market Square, St Just, Penzance, Cornwall, TR19 7HE.

Telephone: 01736 788455

Fax: 01736 788131

Email: enquiries@commercial-hotel.co.uk

Website: www.commercial-hotel.co.uk